# Configuration & Customization 3 Brands - 1 Solutions Universe

## Technology and Design Made to Measure

Pyramid Computer can look back on many years of experience in the field of self-service kiosk design and development. Our team analyzes the customer's requirements and provides well-founded advice on the optics, haptics, and functionality.

POLYTOUCH® solutions are not standard products out of a catalog, but offer maximum modularity to meet any practical on-site conditions.

Benefit from the recognition value of your products! We implement the corporate identity of our customers to a high standard. All RAL colors can be selected for the chassis powder coating, and photorealistic logo imprints are possible.

Our experts will be happy to consult with you on which areas in your operations would benefit from digitalization, both from a service and a profitability perspective.











### **PYRAMID SOLUTIONS WORLD**

3 brands for the entire digitalization flow



#### Pyramid Computer GmbH

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A key factor in the digital transformation of the banking sector is providing banking services on a self-service basis. This increases productivity and efficiency, reduces costs and attracts new customers.

Pyramid Computer provides banks and their software-specialist partners with POLYTOUCH® kiosk terminals as a platform for self-service digitalization projects.

We have been on the market since 1985. Our self-service systems and our extensive portfolio of services have won over small, medium and large corporations around the world.

Our products stand out due to innovative technologies and designs, our production due to high and consistent quality, our services due to prudent consulting and support: "", quality made in Germany" across the entire value chain. Renowned customers have trusted us for decades.

German and international banks rely on POLYTOUCH® kiosk terminals in their branches: for self-service document digitization, as an interface to customer service, for the conclusion of contracts, and as a virtual product shelf for the sale of non-banking goods and services. Such offerings provide additional sources of income for the bank and draw visitors who are not yet customers.

Digitalization with POLYTOUCH® creates more efficiency, cost savings and improved customer interactions. POLYTOUCH® terminals ensure greater customer satisfaction and process optimization in bank branches.



A type of electronic mailbox, the POLYTOUCH® GIRO SCAN BOX 2.0 converts paper correspondence (bank transfer forms, applications, contract documents, etc.) into an audit-proof digital format as soon as it is posted.

The SCAN BOX then significantly speeds up the distribution, processing and management of physical documents, and reduces costs by up to 50%.

Our technology relieves employees of routine tasks and creates more capacity for more value-adding tasks. The SCAN BOX can be available for use around the clock, every day.

### Highlights

- · For self-service areas in banks and savings banks
- · Converts paper correspondence into electronic format
- · Drop box: 1,500 sheets
- · No daily emptying, no daily courier trips
- · Multifunctional color scanner by Reiner, up to DIN A4
- · Multilingual user guidance



The DISEPO from POLYTOUCH® is the logical extension of the SCAN BOX: a multifunctional self-service point for the self-service area in banks and savings banks.

As an interactive service counter, DISEPO can provide other important digital services in addition to document capture. These include legally compliant transactions for banking products, and online appointments with a customer advisor.

At the click of a mouse or the touch of a button, the customer is connected to the central service center, which can provide audiovisual advice.

## Highlights

- · Software button for fast contact to the service center
- · 24/7 money transfers
- · Multifunctional color scanner by Reiner, up to DIN A4
- · Penpad by Sigma for legally valid signatures
- · Advertising opportunity on large 32" screen



The innovative combination of hardware from Pyramid and software from OTG makes the POLYTOUCH® CURVE the ideal virtual product shelf for banks and savings banks.

As an eKiosk, it sells gift cards (Amazon, and so on) and tickets to regional events for VR Banken at more than 25 locations.

It is also possible to book or purchase services and products from regional providers in industry, trade, commerce, gastronomy and hospitality. OTG also offers virtual product shelves on the POLYTOUCH® kiosk terminals FLEX21.5 and PASSPORT 32.

### Highlights

- · Sale and instant printing of event tickets
- · Gift cards for Amazon and other retailers
- · Marketplace for regional providers
- · Foot-traffic stimulation and customer acquisition
- · Attractive to young target groups
- · Customized use case development